

BED BUG FACTS

- Reddish-brown, flattened, oval, wingless insect. Up to 1/4 of an inch long.
- Nymphs (babies) have a translucent, barely visible body no bigger than a speck of dust.
- Nymphs must feed on blood to grow, shedding skins as they develop in a process called molting.
- They infest all types of facilities and living environments, even the most expensive, luxurious homes. Sanitation and cleanliness have no bearing on their presence.
- They typically feed every 7-10 days for anywhere between 3-10 minutes. One bed bug will bite 1-3 times during this feeding.
- An adult can survive 400+ days without a blood meal; nymphs 3 months This means they can travel great distances in bags, boxes, furniture, and luggage, awaiting their new home and host.
- Bed bugs like to hide in seams and cracks and crevices. This behavior along with their small size makes them very difficult to see and treat. This also means you can take them home with you from an infested location in your coat, bag, shoes, pants pockets, cuffs, in a package...anywhere!
- Evidence of an infestation will be tiny black speckled droppings, molted skins, and eggs (though these are nearly impossible to see).
- Bites and reactions vary from person to person depending upon how allergic a given individual is to the saliva injected at the time of feeding.
- Bedbug saliva acts as an analgesic and anti-coagulant, allowing the bug to feed efficiently while preventing the host from feeling pain or discomfort while being bitten so the bugs can go undetected while they are feeding.
- It can take up to 5 days for the itch and irritation associated with the bites to appear. This often makes it very difficult to determine precisely where one is being bitten.
- Several treatments are typically necessary to get rid of an infestation, due to the cryptic nature associated with these bugs.





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Business Reg #14220
DEC NYS LIC# C2848300

HOMEOWNER PREPARATION INSTRUCTIONS SHEET FOR BEDBUGS TREATMENT

Eliminating bedbugs is very challenging. It takes a collaborative effort from residents, managers and your pest control route manager to control them. Bed bugs hide in areas close to where people sleep; beds, box springs, bed frames, nightstands, dressers, desks, recliners, luggage, closets and clothing, items stored under beds, and clutter within the unit. These pests can also be found in pictures, electrical sockets, smoke detectors, loose wallpaper and drapes. There are restrictions on how beds can be treated with pesticides. For these reasons, we may recommend that infested beds and box springs be discarded or that approved bed bug mattress and box spring encasements be purchased and placed on all mattresses and box springs in the unit.

The following procedures **must** be complied with prior to the treatment. Failure to comply with these preparation instructions would result in an incomplete treatment, thereby greatly reducing its effectiveness. The treatment will **NOT** be rendered if preparation is incomplete. If the unit is not properly prepared prior to the scheduled appointment or the call is an emergency the **Pest Control Operators** has the right to refuse any service done. We recommend being out of the apartment for a minimum of 6-8 hours after the spray. For pets, cats, dogs and birds, etc should be removed from the house for a period of at 24 hours. Fish tanks should be covered, and the pump **turned off** during the treatment.

Working together will maximize the effectiveness of this pest control program. Please follow these directions.

***** VERY IMPORTANT *****

● **Beds and box springs:** Strip bed of **all** bedding; mattress pads, bed skirts, sheets, and blankets, and launder in hot soapy water. When transporting items to the Laundromat, bag the items and seal the bag to prevent the spreading of the bed bugs. *We highly recommend using bed bug mattress and box spring encasements on both new and old mattresses. (Encasements are available for purchase from **Pest2kill Exterminating Co Retail Store.**)* In order to prevent the spread of bed bugs wrap any mattress and/or box springs that are being discarded in plastic, and tape the plastic tightly shut. **DO NOT LEAVE THESE ITEMS BY THE DUMPSTER.**

● **Preparation of nightstands, dressers, etc...** Until they can be washed all the contents of closets, dressers and nightstands must be placed in plastic garbage bags and securely sealed to prevent the spread of the bed bugs. All washable items should be cleaned in hot soapy water and placed in a hot dryer for 1 hour. All toys (stuffed toys) should be wash in hot water or at least vacuumed and dried in dryer. For those items that cannot be washed, but are drier proof, place in a HOT dryer for 45 to 60 minutes. Heat is very effective for killing bed bugs and eggs. Also, non-washable or dryable items will need to be treated. Place loosely packed items into plastic bags and set in the sun for several days. It is recommended that items NOT be taken to a dry cleaner as the bed bugs could potentially spread to the dry-cleaning facility. If items are taken, please notify the dry cleaner of the possible bed bug infestation of your items.

● **Move items away from baseboards and carpet edges.** All items in the room must be moved at least 24" from the baseboard and carpet edges. Baseboards and the edges of carpet provide an excellent harborage area for bed bugs.

● **Reducing clutter is a necessity.** Clutter provides an unlimited amount of hiding areas for the bed bugs to live making it extremely difficult to properly inspect and successfully treat. If cluttered conditions continue, Pest2kill Exterminators may be able to only reduce the number of bed bugs, never completely eliminating the problem. Do your best to rid the area of clutter. All personal items and electronic equipment need to be closely examined for bugs and eggs.

● **Do not store items under the bed.** Things stored under the bed provide bed bugs additional undisturbed places to hide, protects them from treatments, and keeps them close to their feeding area, the bed.

● **Do not change where you sleep within the home.** Studies show that if you move to a different location to sleep within the unit, the bed bugs will find you. They have evolved over millions of years and are very good at locating potential hosts on which to feed. By changing sleeping areas within the same unit, you could spread the problem and make it more difficult to resolve.

● **Vacuuming.** Vacuuming is highly recommended for removing bugs and eggs from mattresses, carpet, walls, and other surfaces. Pay particular attention to seams, tufts and edges of the mattresses and box springs, as well as the perimeter edge of wall-to-wall carpets. After vacuuming, be sure to dispose of the vacuum's contents in **a well sealed** trash bag and take to an outside trash container.

● **PLEASE** remember that all occupants must remain out of the treated area for approximately (6-8) hours after the treatment is completed, until all treated surfaces are dry. ***If you have asthma, heart conditions, allergies, bedridden, or any other breathing problems, Pregnant or children under 5 years old etc, they must RE-ENTER after 24 hours.*** Do not walk on floors barefoot or lay on your bare mattress until material is dry. After all material has dried you may put clean sheets on your mattress.

● If the living room is used as a bedroom, the listed preparation applies as well.

IF THERE ARE EITHER SPECIAL OR CHRONIC HEALTH CONCERNS IN YOUR HOUSEHOLD, PEST2KILL STRONGLY RECOMMENDS YOU TO CONSULT WITH YOUR PHYSICIAN BEFORE ANY TREATMENT.

Customer Signature: _____

Date: _____

Customer Print: _____

Tel: _____

If you have any questions, please contact your manager before the scheduled service. Your cooperation will be greatly appreciated. *THANK YOU*



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Release of liability:

Dear Resident:

We need to perform a series of treatments in your apartment to eliminate bedbugs. The treatments demand a lot of your cooperation.

You must agree to the following before the treatment process can begin. Failure to sign and return this document to us we will prevent the start of the treatment process.

Conditions of Treatment.

1. You will provide access into your apartment for each of the scheduled service visits. There will be at least two service visits scheduled in advance.
2. You must protect anything that you consider valuable or irreplaceable against our treatments. Pest2kill Exterminating and our employees will not be held responsible for any damages that occur during our good-faith efforts in ridding your home of bedbugs.
3. In order to treat an entire piece of furniture, we will turn over furniture, tables, chairs, etc. and put them back in place when we are done.
4. Pest2kill Exterminating might need to make a series of holes, each about ¼ inches round, above the baseboards. If recommended.
5. We may completely remove, and possibly destroy, the cheesecloth or fabric dust cover under the box spring and upholstered furniture (couch, sofa, etc.) We will not replace or repair the cheesecloth or fabric dust cover.
6. You will need to follow our preparation instructions completely for the entire apartment and will keep everything bagged until the process is complete.
7. For these treatments to be effective, Pest2kill Exterminating Service Tech needs access to every room in your apartment to inspect and/or treat.
8. If Pest2kill Exterminating performs fogging treatment into bagged belongings to eradicate bedbugs from the items, we will not be held responsible for damage to any of these items.
9. Can NOT sleep on bed for at least 10-12 hours and can't re-enter room that was treated for at least 4-6 hours.

Limit of Liability:

Bedbugs are biting insect that can be introduced into an area at any time before, during or after the course of treatment. Although Pest2kill Exterminating will exercise reasonable care in performing service under this proposal/contract, Company will not be liable for injuries or damage to persons, property, birds, animals or vegetation, except those damages resulting from gross negligence by company. Further, under no circumstances will company be responsible for any injury, disease or illness caused, or allegedly caused, by bites, stings, or contamination of bedbugs or any other insects, spiders, rodents or beetles. Company's representatives are not medically trained to diagnose bedbugs borne illnesses or diseases. Please consult a physician for any medical diagnosis. To the fullest extent permitted by law, Company will not be liable for personal injury, death, property damage, loss of use, loss of income or any other damage whatsoever, including consequential and incidental damages, arising from these services. Company's liability is specifically limited to the labor and products necessary to help reduce bedbug population.

I have read the above Conditions of Treatment and, by my signature below, agree to these conditions.

Print Leaseholder Name _____ **Telephone #** _____

Leaseholder Signature _____ **Address** _____

Apartment# _____, **City** _____ **State** _____ **Zip** _____

Thank You for your cooperation.